



# Quality Director

## About our client

Our client is a leading global Product Development & Marketing company, specialized in developing, sourcing and marketing of cross-category consumer goods. They have operated in Asia for almost 30 years, led by an international senior management team with deep global product and retail experience. Over the past few years, the company has sold over \$2.5 billion worth of products to retailers with over 70,000 stores in the US.

Working with top companies, the company is also the owner of multiple famous brands in toys and consumer electronics. The company's sophisticated product developing and unique sourcing organization enables them to bring products in virtually every category to market faster and at higher value than any other company in the sector.

## Job description

The Quality Director will ensure performance of the Asia Quality Department and its procedures in Asia. You will lead a team of over 60 members, including QA (Lab, Compliance, Quality Engineering), QC Team and Factory Audit Team. As department head, you will develop strategies, vision and mission for the Quality team to ensure adherence to group direction, customer expectations and compliance requirements.

Main responsibilities include:

- Provide leadership to staff by establishing objectives, guiding, mentoring, coaching and developing them toward enhanced performance
- Monitor the teams' performance, regularly reviewing and fine-tuning the processes to ensure satisfaction of stakeholders
- Ensure the teams have adequate resources available to carry out routine operational requirements
- Continuously improve on the QA/QC SOP's and systems
- Ensure alignment and maintenance of company quality standards, internally and with external vendors
- Drive changes in the company and take active role in cross-function integration
- Liaison and monitor third party lab performance and services
- Support the business development of our own brand and International Business, through efforts such as product compliance, testing requirements, factory compliance, product inspection and others.

## Requirements

- At least 8 years' experience in Quality function in the Manufacturing field
- Bachelor degree or above in Engineering or relevant discipline
- Proven track record in Quality Control, Quality Engineering, QMS and Factory Audit from an MNC
- Excellent in leading cross-functional teams, driving change; collaborative and result-driven approach
- Strong interpersonal and influence skills; adaptable, persistent and works well under pressure
- Experience in Toys and Consumer Goods, as well as ISO, CSR, EMS, CTPAT are a plus
- Fluent in Mandarin and English. Cantonese language skill is a plus

## Other information

**Reports to:** COO

**Location:** Guangzhou / Hong Kong

**Contact:** For inquiries and to apply, please contact [career@growhr.com](mailto:career@growhr.com). Mark your application with *Quality Director*